

## Information for our Incoming ERASMUS+ Students

We would like to inform you about our current university's precautions and measures regarding the COVID-19 pandemic. You can also find answers to some of the most frequently asked questions and concerns.

### Situation for New Incoming ERASMUS+ Students

#### Current situation

- As of now, teaching activities, including preparatory language classes, are suspended and libraries are closed until **May 11<sup>th</sup> 2020**. The University of Freiburg bases its measures on the recommendations of the [Robert-Koch-Institute](#).
- The city of Freiburg has issued a decree prohibiting gatherings of more **than two** people. People are advised to stay home and limit contact to others as much as possible.

#### Preparations before arrival

- For questions concerning courses and alternative teaching activities, you should contact your respective departmental coordinator. A list with the contact information of all coordinators is attached.
- Matriculation for international students has been digitalised. You have **already received** detailed instructions on how to enrol at our university. Please also note that our office is closed to the public, but we are still available via e-mail.
- We advise you to check for updates:
  - check your e-mails regularly
  - visit the [university website](#)
  - check your national health ministry as well as the German [Robert-Koch-Institute](#) frequently for recommendations and updates
- **If you wish to cancel your mobility, please write an e-mail with subject "Incoming" to [europa@zv.uni-freiburg.de](mailto:europa@zv.uni-freiburg.de) and/or [Julius.wiedersich@zv.uni-freiburg.de](mailto:Julius.wiedersich@zv.uni-freiburg.de).**
- **Since there won't be any activities at the university until May 11<sup>th</sup>, we highly recommend you to cancel your dormitory room for April as soon as possible. Else, you will have to pay the rent for April.**
- **If you wish to withdraw from your previous mobility cancellation, please write an e-mail to [europa@zv.uni-freiburg.de](mailto:europa@zv.uni-freiburg.de) and/or to [julius.wiedersich@zv.uni-freiburg.de](mailto:julius.wiedersich@zv.uni-freiburg.de)**

[freiburg.de](mailto:freiburg.de) with the subject "Incoming". You will also have the possibility to reapply for housing for May.

- If you travel from and/or through a high-risk area(s), you must take precautions and self-isolate for two weeks upon arrival in Freiburg.

## Frequently Asked Questions

### **I need a confirmation of arrival/departure. How can I have my certificate of stay signed?**

- You may send your certificate of stay to us via e-mail (PDF or JPG) to [europa@zv.uni-freiburg.de](mailto:europa@zv.uni-freiburg.de) and we will sign and send it back to you. Alternatively, you can also send it to us by post to this address:

Ulrich Eckelt  
EU-Büro  
Service Center Studium  
Sedanstraße 6  
79098 Freiburg

### **How and when will I know if my courses take place?**

- Your departmental coordinator will keep you updated on course-related questions

### **How will I be able to matriculate at the University of Freiburg?**

- Matriculation for international students has been digitalised.

### **Where can I find information on travel recommendations to Germany?**

- Please see [here](#)

### **What should I do if I have symptoms of COVID-19?**

- Please call the medical on-call service +49 116 117.

### **I want to resign from my Erasmus mobility in Freiburg. What should I do?**

- Please contact the EU-Office at [europa@zv.uni-freiburg.de](mailto:europa@zv.uni-freiburg.de) or [julius.wiedersich@zv.uni-freiburg.de](mailto:julius.wiedersich@zv.uni-freiburg.de). Please use the subject "Incoming".

### **What happens to my ERASMUS+ grant if I resign from my mobility?**

- Please contact your home university for questions regarding funding.

### **Will the summer term 2020 take place as planned?**

- As of now, all teaching will be suspended until May 11<sup>th</sup> 2020.

### **Will the welcome event for international students still take place on April 16<sup>th</sup>?**

- Unfortunately, the welcome event is cancelled.